



March 15, 2024

Memo to Residents and Families

Dear Residents and Families and New Sakura so Tenants,

We have just begun the spring-forward time change, and I hope everyone has adjusted. We inform you of changes regarding our Japan TV cable and internet services here at Nimi Nikkei Home and New Sakura so.

Unfortunately, we regret to inform you that the Japan TV service will be discontinued on April 1, 2024, due to reasons beyond our control. Additionally, Nikkei Home & New Sakura so Wifi cannot meet the capacity needed to support resident and tenant use effectively. We understand the importance of having access to news and information, particularly for our residents with ties to Japan or an interest in Japanese culture.

Given these changes, we encourage families to explore alternative options to ensure residents' and tenants' access to Japanese news and information. We recommend contacting your internet and TV service provider (i.e. Shaw or Telus) to inquire about switching to cable to internet package to support a streaming service that offers Japanese news channels or programming.

For more information about senior's discount from the Canada Government Website. Click on link: [Connecting Families Initiative \(canada.ca\)](https://www.canada.ca/en/connections/initiative.html).

For Telus click on link: [Mobility for Good & Internet for Good Seniors | TELUS](https://www.telus.com/en/seniors) and the telephone support line is #1-888-811-2323.

For Shaw click on link: [Low Income Affordable Plans - Connected for Success - Rogers](https://www.shaw.ca/en/low-income-affordable-plans) and the telephone support line is #1 888-764-3771.

Address 6680 Southoaks Crescent • Burnaby, BC V5E 4N3

Phone 604.777.5000 **Email** srhousing@nikkeiplace.org **Website** seniors.nikkeiplace.org

Charity No. 118972975 RR 0001



Nikkei Seniors
Health Care &
Housing Society

健康で長生き “Kenko de nagaiki”
Living, laughing, and aging gracefully

Many streaming platforms have apps to subscribe (i.e. JME [Jme TV](#), [NHK WORLD-JAPAN](#)) that provide a wide range of Japanese content, including news channels, drama, movies, sports and much more from Japan, which can be accessed easily from the comfort of your residence through your TV. Unfortunately, purchasing these apps for a monthly fee plus purchasing a Firestick or streaming box device comes at a cost.

We are here to support you during this transition and ensure that you have access to the information you need.

Thank you for your understanding and cooperation. We appreciate your flexibility as we work to find the best solutions for our community.

Sincerely,

Jay Haraga

Nikkei Seniors Health Care and Housing Society

Address 6680 Southoaks Crescent • Burnaby, BC V5E 4N3

Phone 604.777.5000 **Email** srhousing@nikkeiplace.org **Website** seniors.nikkeiplace.org

Charity No. 118972975 RR 0001